



Better Collaboration for the #SuddenlyRemote – Using Microsoft Teams

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Today's situation is not normal

- 1) There are things you CAN'T control.
- 2) There are things you CAN do to minimize friction



Remote work needs different tools

“The principles of remote work are different. The approach to conducting work is different. Just as multi-level office buildings required elevators and phones to be functional as workplaces, teams working remotely should embrace tools that enable asynchronous communication and should reconsider traditional thoughts on items such as meetings and informal communication.”

– Gitlab

Stop..... It hurts!!!

Office-focused

- Email
- The conf-call hamster wheel
- VPN
- Shared drives
- Remote desktops

Pain points

- Avalanche
- Kill me now
- Slow, handcuffed to my laptop
- Hard to get to, static
- A necessary evil



Demo

One-on-one chat and meetings

Replacing internal email

Pain points

- The never-ending email alert (reply all is evil)
- Lack of transparency (not replying all is also evil)
- Attachment overload (quota headaches and 1,000 versions of the truth)

Teams is better

- Pick which channels matter to you and tune your notifications
- A Team board is there for the whole team
- Teams is integrated with OneDrive and SharePoint (and it's super easy...)



Demo

Team chat channels



Demo

Integrations

Key admin decisions

1. Not if, but when
2. Web, or the app
3. Self-serve Teams creation
4. Guest users
5. External users
6. Helping your users get started

Thank you

We'll share the recording and slide deck shortly

Free resources:

- VisualSP for MS Teams –
<https://www.visualsp.com/visualsp-for-microsoft-teams>
- VisualSP for a Remote Workforce -
<https://www.visualsp.com/products/visualsp-for-remote-workers>