



Using Microsoft Teams for Adult Learning

Liz Sundet

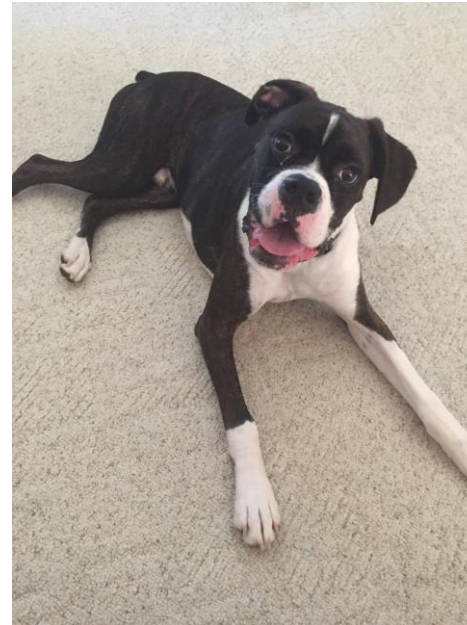
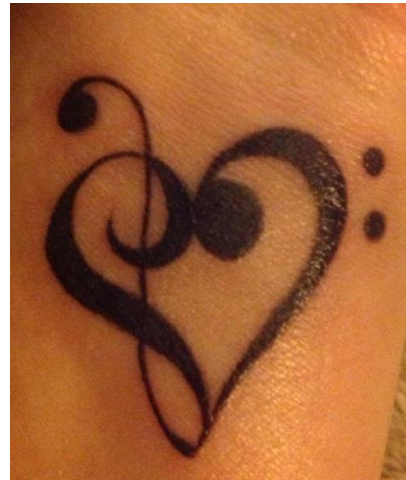


Liz Sundet

Microsoft Premier Field Engineer
Adjunct Instructor-Rochester
Community and Technical
College

Email: liz@lzsundet.com

Twitter: @percusn





Agenda

Background

Problems

Experiment

Results

Future Improvements

Inspiration



Background

- RCTC course for PMP prep
- Traditional Classroom course since 2000
- Addition of online self paced prep course in 2015
- Change to Mixed Mode/Hybrid Course in 2019
 - Use of online modules
 - Classroom activities
- Majority of adult students employed at Mayo Clinic





Hybrid Course Idea

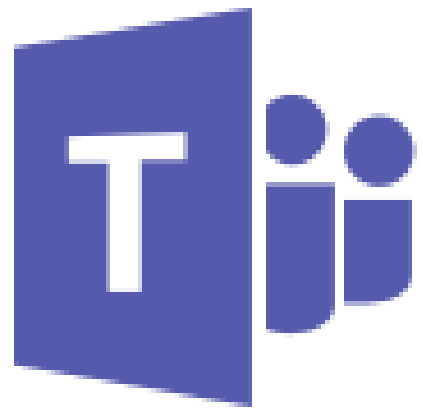
- Online Course Materials done over 12 weeks
- Classroom Activities-Use of Innovation Games
- Questions to prep for PMP exam



Problem #1

- How to Share the presentation deck materials with the adult students in class?
- LMS system was used for the rest of the Online portion of the course
- Email, SharePoint, Dropbox, Teams





Microsoft Teams

Problem #2

- Students had Zero knowledge of Microsoft Teams
- Teaching technology as an engagement tool in a class that wasn't about technology



The Experiment Phase





KISS Method

- Simple Set up of Microsoft Teams
- Email Invite Sent
- 30 Minute “training”



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Search or type a command

Activity

Chat

Teams

Assignments

Calendar

Calls

Files

<

All teams

RT

RCTC-PMP-Spring-19-Team

...

General

RT

General

Posts

Files

+

Sundet, Liz R has added [redacted] (Guest) as a guest to the team.

TO

(Guest)

3/12/19 7:44 PM

It worked using the web app version, it never worked with the downloaded version for me

3 replies

Reply

March 13, 2019

CB

(Guest)

3/13/19 7:26 AM

It works for me as well **Sundet, Liz R.**

Reply

Sundet, Liz R

3/12/19 6:58 PM

Hello [RCTC-PMP-Spring-19-Team](#)! Just Testing out if this is working! Please post below to get started.

4 replies

Reply

March 18, 2019

MG

(Guest)

3/18/19 9:05 AM

Hi Liz, will you be placing last week's slides in the file folder on this site? Thanks! --Mel

Sundet, Liz R

3/18/19 7:28 PM

Slides have now been posted. My apologies for the tardiness as I was traveling.

Reply

Sundet, Liz R has made [Peavler, Olivia](#) a team member.



RCTC-PMP-Spring-19-Team



General



General



Name ▾

Modified ↓ ▾

Modified By ▾



PMP Exam Prep Session 11 Procurement Sli...

May 17, 2019

[REDACTED]



Risk Questions.docx

May 11, 2019

Sundet, Liz R



Risk Management.pptx

May 11, 2019

Sundet, Liz R



Communications PMP Exam Prep Hybrid Se...

May 7, 2019

[REDACTED]



Stakeholders PMP Exam Prep Hybrid.pptx

May 5, 2019

Sundet, Liz R



Scope Management PMP Hybrid Session 3....

April 28, 2019

Sundet, Liz R



PMP Exam Prep Session 7 Quality Managm...

April 28, 2019

Sundet, Liz R



PMP Exam Prep Session 6 Resource Manag...

April 10, 2019

Sundet, Liz R



PMP Exam Prep Session 5 Instructor Slides ...

April 8, 2019

Sundet, Liz R



PMP Exam Prep Session 4 Instructor Slides....

April 1, 2019

Sundet, Liz R



Integration Instructor Slides.pptx

March 18, 2019

Sundet, Liz R



PMP Exam Prep Session 2 Integration Instru...

March 18, 2019

Sundet, Liz R



PMP Exam Prep Session 1 Instructor Slides....

March 12, 2019

Sundet, Liz R



Sundet, Liz R 3/19/19 6:06 PM

Question #1 from the Integration module has a wrong answer on the Quiz. We will throw out the question and everyone will get one additional point on their quiz. No need to retake or correct it.

← Reply



Sundet, Liz R has added [redacted] as a guest to the team.

March 20, 2019



Sundet, Liz R 3/20/19 3:48 PM



Question #1 from Integration--The struggle continues

Hello [RCTC-PMP-Spring-19-Team](#)! I wanted to give you a quick update on the questions from the test we went over in class last night. We had an issue with Question #1. The question answer is Payback Period and is correct on the test, but was incorrectly shown in the slide deck. This is my fault and it will be corrected for future. I told you I would give everyone an extra point on their test and that still holds true

← Reply



Sundet, Liz R 3/20/19 3:53 PM



Slides for Scope section have been posted!

https://teams.microsoft.com/_#/pptx/viewer/teams/https%3A~2F~2Fmnsu.sharepoint.com~2Fteams~2FRCTC-PMP-Spring-19-Team~2FShared%20Documents~2FGeneral~2FScope%20Management%20PMP%20Hybrid pptx?

Improving Engagement—Question/Answer Forum



Experiment Results

June 4, 2019

MH



[REDACTED] (Guest) 5/29/19 9:51 AM Edited



PMP Class, I just wanted to let you all know that I passed my PMP on Friday. I was much better prepared this time and owe a lot to our RCTC instructors, Rita's guide and you all for your support and help in learning this stuff. The Rita's test simulation online was extremely helpful and I highly recommend it. **I wish you all the best of luck!** Please do not hesitate to reach out if you have any questions. Feel free to email me directly at Mayo in the future as well. [REDACTED]

2 replies

← Reply

June 10, 2019

SN



[REDACTED] 6/4/19 7:59 AM



Hopefully all of you are looking at this Teams page occasionally - a quick note about Prometrics. They do NOT allow you to access your locker during the exam for any reason. They have a drinking cooler (Culligan) on the premise but I did not see any vending machine. I had brought a small snack and my thermos but was quickly reprimanded when I attempted to retrieve them. Quite startling rather! Good luck everyone!

JL



[REDACTED] 6/10/19 1:13 PM

wow! Good to know!

← Reply

July 16, 2019

FH



[REDACTED] 7/16/19 5:12 PM Edited

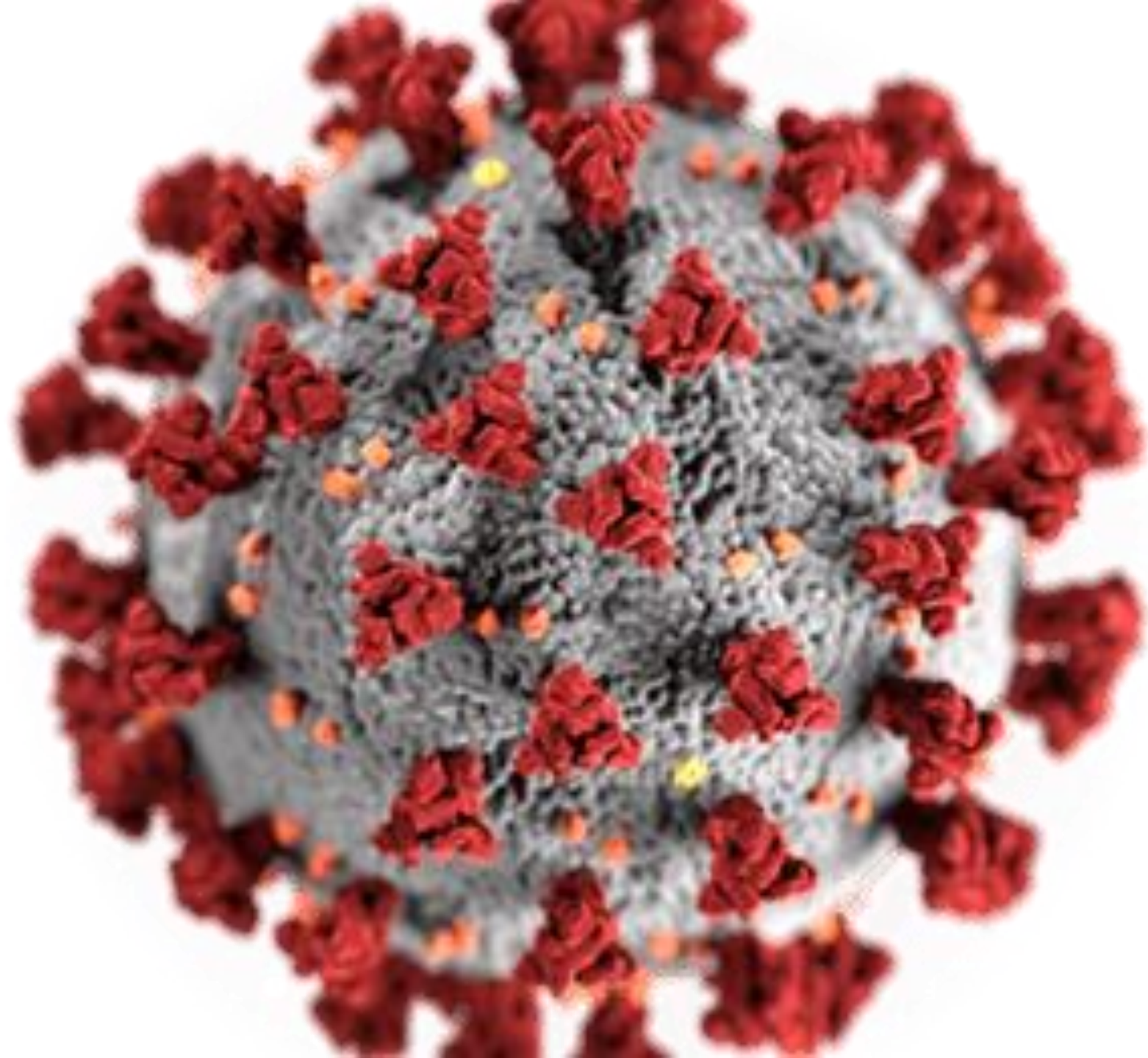


I passed it! Thanks to the course instructors for a pretty well done class! Some N=1 frame of reference: during the class I spend 3-5 hrs/week on the material outside of class. Then I spent 10-15hrs/week studying for a month, and beefed that up these last 2 weeks. The weekend before taking the exam I was getting low 80s % on Rita questions from our book. I got PMP exam Simplified by [Andrew Ramdayal](#) from the plumber library. On their 200 question exam, I got 78.5% this weekend but did it in 30-50 question chunks. I was worried that wasn't going to be enough margin for me to actually pass but here it was. Good luck to you all! Don't put it off any longer, better I think to just get it over

See more



Future Improvements



Welcome to
2020

Remote Only
Learning
Course being
Planned



Microsoft Teams



Moving forward:
Teams Meetings, Video, Stream, OneNote,
Innovation Games online, Channels for: topics,
questions, resources



Improve Engagement

SOMETIMES LATER BECOMES NEVER
DO IT NOW



Inspiration





Questions